



### The UC client app that delivers the ultimate flexibility in business productivity

Now you can have all the benefits of an advanced UC service using SelectVoice regardless of what device you use.

Navigate Pro has been designed to offer both screen based telephony features as well as delivering advanced integration with both Microsoft Skype For Business and Outlook.

If you want to use your PC or Smartphone to make calls, then use Navigate Pro in 'Softphone mode' or if you prefer to keep your desk phone, simply switch Navigate Pro to 'Partner mode'.

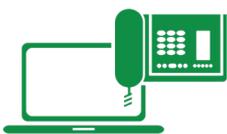


#### IP Softphone (Softphone mode)

Navigate Pro allows you to dispense with your desktop phone altogether. By using a broad range of Bluetooth or USB headsets in conjunction with your laptop/PC to make and receive phone calls, Navigate Pro becomes the perfect all-in-one business phone solution. Ideal for the infrequent phone user, staff who take a high volume of calls and prefer a headset, for enabling a mobile workforce, for those working at home, for situations where desk-space is at a premium, or those who simply want to save desk phone costs.

Softphone operation can also be used in conjunction with the SelectVoice hot desk facility allowing users to log in and out of softphone, desk phone or the iPCS Smartphone softphone application.

Headset integration includes click and answer via the headset and the ability to mute the PC audio path when a call is presented e.g. when watching a training video. Additionally, for those who prefer not to always have a headset fitted, the ring can be presented to both headset and PC speakers.



#### Phone Partner for Yealink SIP & Splice.com PCS Phones (Partner mode)

Available free of charge for all SelectVoice users, Navigate Pro Phone Partner mode delivers call features through the PC to a broad range of Yealink SIP and Splice.com PCS desk phones as well as existing 3rd party analogue phones.

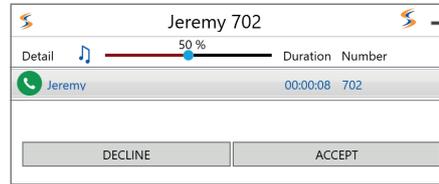
Partner mode is often preferred to Softphone mode when the user does not wish to rely on their PC for all communications. For example the user may share a desk phone for shift working or the user prefers the ease of use a desk phone provides with its headset, handset and handsfree working. Simply answer the call by picking up the handset and quickly receive features such as searching and dialling from Outlook contacts via the PC. It's the best of both worlds!

Navigate Pro Partner offers the full range of traditional phone features, all controlled by the click of a mouse.

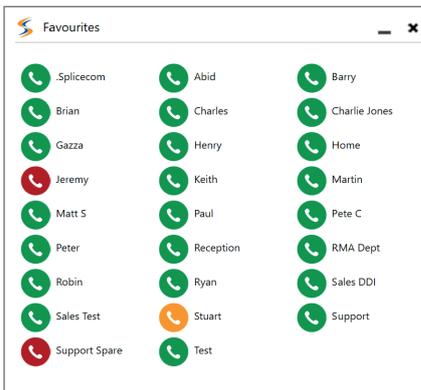
When deployed in a 'hosted/cloud' environment, Navigate Pro Partner can reside on a converged LAN or communicate via separate voice and data networks.

### General Operation for Navigate Pro Softphone and Partner Modes

Regardless of which device you wish to use, you can now benefit from all the features and services SelectVoice offers. For example, an Interactive Caller Display pop up window shows you who's calling and the intended target e.g. sales department or



a user, without interrupting any other apps you are using or tasks you're working on. You can then choose to accept or decline the call.



Navigate Pro also provides in call access to value added communication features like phone presence/speed dials and busy lamp field information showing colleagues' availability. It also provides one-touch dialing and system-wide phone directories.

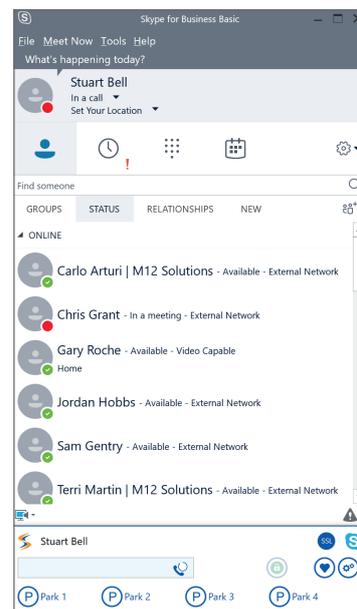
User control includes setting and activating call forwarding rules and group membership.



Voicemail is a primary feature of SelectVoice delivered in a highly intuitive interface via Navigate Pro. Message management includes time and date stamp and SelectVoice directory name integration for ease of message identification and search. It also

includes target identification for department/groups and user messages and general playback control such as fast forward/rewind, message forward and delete. Add to this the ability to show and playback voicemail within email/Outlook and you have a true business interface.

Navigate Pro also integrates with Microsoft's Skype for Business and Outlook to radically improve internal and external communications. Unifying Skype for Business and/or Outlook contacts with the SelectVoice phone directory, enabling bi-directional changes to user settings and status, plus support for cross-federation\*, enhances true Unified Communications one stage further. With the ability for both parties to view Skype for Business and phone system status, you create a closer working relationship with suppliers and customers.



The Navigate Pro Control Panel can be 'docked' to the Skype for Business panel so both operate as a single interface combining the best of Skype for Business UC and Splice.com voice solutions and taking Skype for Business integration to the next level.

\* Requires the appropriate Skype for Business Privacy Relationship settings